

WE WOULD LOVE TO MEET YOU WITHOUT THE 911 CALL TO YOUR HOUSE

The community volunteers of the Helderberg Volunteer Ambulance Squad are available 24 hours a day, 7 days a week, 365 days a year. Helderberg's fully equipped ambulances, with all volunteer crews, respond to calls for assistance in all hamlets of the Town of Berne, parts of the Town of Knox, and when requested, in surrounding communities for mutual aid.

Our volunteers, serving as drivers, attendants, and NYS Certified Emergency Medical Technicians (EMTs) are prepared to assist the members of our communities, their guests and all who pass through our area who require emergency medical services.

HOW CAN WE MEET?

Come to our monthly drill on the 1st Thursday and / or the monthly meeting on the 2nd Thursday, at 7PM at the ambulance bay located on the corner of Cole Hill Rd and Rte 443 in East Berne.

Or Leave a message at 872-9111

HOW CAN YOU HELP?

- Become a driver
- Become an attendant
- Become an EMT

BUT I HAVE NO TRAINING

The only prerequisite is to be a caring individual who has a desire to join our group of dedicated volunteers in helping their neighbors when they call.

Experienced squad members train new drivers in the equipment we use for transportation, as well as driver training classes to become a certified emergency vehicle operator. Helderberg Ambulance pays for the mandatory NYS EMT classes held at various emergency agencies, hospitals and community colleges located in our area for members interested in obtaining EMT certification. CPR training is provided to all members.

I'M NOT SURE IF I WANT TO GO ON CALLS BUT STILL WOULD LIKE TO HELP.

Join as a support member and help with administration, community relations, recruitment, and building and grounds upkeep

CAN I BE ON CALL AT HOME?

Yes, all crew members are issued pagers which announce calls from the 911 dispatcher. We request members to sign up for a minimum # of 6 or 12 hr shifts on a monthly basis to ensure a duty crew. Members are encouraged to monitor calls when not signed up in case the scheduled crew requests additional manpower, or if multiple ambulances are needed to respond.

THANK YOU for your interest and taking the time to read this brochure. We hope to hear from you!!!

(but please not through 911)

Always remember the following:

DIAL 911 FOR EMERGENCY ASSISTANCE

- **Stay on the phone until the dispatcher gives you permission to hang up**
- **Be specific as to the nature and extent of the illness or injury**
- **The dispatcher will confirm the address and telephone number**
- **Have your house number visible from the road with large reflective numbers**
- **At night, turn on your outside lights**
- **If possible, have someone clear a path to the patient.**
- **Secure pets**
- **Watch for and greet responding emergency workers**
- **Write a list of the patient's medications and allergies**